

Matthew Taylor Certifications:

Lenovo Certifications:

08/26/2013 - Completed

Lenovo IdeaPad Systems Hardware Service Training (RFSW1030EN-R1)

08/26/2013 - Completed

FS "How To" Training (RFSW1185)

08/26/2013 - Completed

I Am Lenovo Culture & Branding (RFSW1200)

08/26/2013 - Completed

Lenovo Idea Systems Hardware Service Training (RFSW1020EN-R1)

08/23/2013 - Completed

Lenovo Idea Systems Service Training Basics (RFSW1010EN-R1)

IBM Certifications:

08/12/2013 - Completed

IBMRD07 Notebook Exam

08/09/2013 - Completed

IBMRDD07 Desktop Exam

08/08/2013 - Completed

IBM Service Delivery Overview Exam

01/10/2013 - Completed

IBM Customer Satisfaction – Business Conduct 2009

Sony Certifications

01/09/2013 - Completed

Intro to Sony Service & LCD TV Basics

01/09/2013 - Completed

Sony TV BX300 Panel Replacement

01/09/2013 - Completed

Sony TV Software Updates

01/08/2013 - Completed
Service Excellence 2010

Dell Certifications:

01/09/2013 - Completed
Foundations 2010 Portables Certification (ID 2003) - Dell Certified Systems Expert (DCSE)

01/09/2013 - Completed
DCSE Customer Induced Damage (English Spanish Portuguese) - Acknowledgement (Cert ID: 3053) - Dell Certified Systems Expert (DCSE)

01/08/2013 - Completed
DCSE Microsoft Windows 8 - English / Deutsch (Cert ID : 3086) - Dell Certified Systems Expert (DCSE)

01/08/2013 - Completed
DCSE OnSite Troubleshooting (Cert ID : 3028) - Dell Certified Systems Expert (DCSE)

01/08/2013 - Completed
Foundation 2010 Desktops Certification (DCSE Cert ID 3016) - Dell Certified Systems Expert (DCSE)

Cisco Certifications:

01/14/2009 - Completed
CCNA Exploration: Network Fundamentals